



DESIGN - SUPPLY - INSTALL BEST PLAYGROUND EQUIPMENT IN THE UK

Client: Oakham Town Council

Reference: PrincessAvenueLE15

Venture Play provides an exciting range of play equipment of the highest quality. Our range of equipment is all manufactured using selected materials and fittings to ensure that installations are safe, durable and provide children with an environment to stimulate their creativity, agility and physical development.

www.ventureplay.co.uk

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Company No. 05752956





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Quote Reference: PrincessAvenueLE15

Date: 7th January 2026

Welcome to Venture Play!

To whom it may concern,

We are thrilled to welcome you to the Venture Play family! It's our pleasure to have you on board as we embark on this exciting journey together.

We understand that creating the perfect playground for your space requires careful planning and attention to detail. That's why we're here to assure you that our team of experts is dedicated to making your vision a reality.

If you're interested in working with us to design and install your playground, rest assured that we're committed to ensuring your complete satisfaction every step of the way. We'll work closely with you to understand your needs, preferences, and budget, and tailor our plans accordingly.

Our goal is to exceed your expectations and create a playground that brings joy and excitement to all who use it. If at any point you have questions, concerns, or would like to make changes to the plans we've discussed, please don't hesitate to reach us. Your happiness is our priority, and we're here to support you in any way we can.

Once again, welcome to Venture Play! We can't wait to embark on this adventure with you and create something truly special together.

Best Regards,

Rob

Proposed Works

Princess Avenue Fenced In Play Area

Gate:

Replace missing slammer plate
Adjust closing mechanism to safety timing

Multi-Play Unit:

Repair wet pour

Multi-Swing Unit:

Replace cradle seat
Replace worn chains

Activity Panel:

Replace missing end cap

Agility trail:

Smooth sharp timbers
Secure loose fixings
Replace connecting chain link

Inclusive Roundabout:

Repair wet pour
Remove pinch/crush hazard (where possible)

Total project cost £5,057.80 (excluding VAT)

Princess Avenue Open Play Areas

Supernova:

Repair wet pour
Replace missing seal

Group Swing:

Repair wet pour
Replace chain/connecting link

Skate Swing:

Replace x4 rubber protectors

Duel Skate Swing:

Replace seat

Basket Swing:

Repair wet pour
Replace missing end caps
Replace worn chain/connector links

Outdoor Gym Equipment:

Remove and dispose of aged equipment

Spinning Pole:

Replace worn bearing

Total project cost £9,447.94 (excluding VAT)

Additional extras:

Full Re-Surfacing:

Repair and overlay existing wet pour with new sustainable synthetic safety surfacing ONE-DNA.

Total project cost £8,478.25 (Exc. VAT)

Football Goals:

Replace existing x2 goal posts with new units (freestanding.)

Total project cost £1,813.40 (Exc. VAT)



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Terms of Service

1. Acceptance of the Quotation (fixed cost) or estimate (costing where there are items clearly highlighted and agreed as a contingency sum means that the client has read and understood the terms and conditions set out below. Any queries should be clarified before the job specification and associated costings (referred to here as The contract) are accepted and the works (the work referred to in the contract) have begun.
2. All contracts must be confirmed in writing before work commences. Email confirmation is acceptable but there should be reference to date, quote number/ref, and a statement of acceptance of the terms and conditions herein, in order that the contract is legally binding.
3. No liability can be accepted for alterations to the works as shown in the contract, unless agreed in writing.
4. A charge will be made for any additional works carried out, on instruction from the client, and not specified in the contract. Additional labour will be charged by the day. All costs are subject to VAT @ the current rate. Additional materials shall be quoted for and agreed to, before these added works are undertaken.
5. We ask that the client ensures there is adequate access to the site e.g. that all vehicles and other obstacles are removed, that gates, doorways and passageways are clear of obstruction and unlocked, that neighbours are notified where access is required to carry out the work. We also request that all pet mess be cleared from the site, if the works cannot be carried out the team will leave the site and you may still be charged.
6. The client should inform Venture Play (UK) Limited. regarding any springs, flooding, rock, mine workings, covered wells or other cavities, running sand, service pipes and cables, sewage or land drains, foundations and sub-structures of former buildings or other hazards or obstructions except those which are reasonably apparent by inspection of the site prior to the date of the contract. A full site survey can be carried out by Venture Play (UK) Limited. before commencing works and this should be requested in writing. Upon completion of which, we cannot accept any liability for any sub-surface issues should they arise unless revealed in the survey.

7. Should additional work arise due to unknown or undisclosed structures such as those outlined in clause 6 above, then we may be required to add additional labour to the project or extend the project timelines. This will impact the costs associated with the project which will be reviewed and agreed with the client before proceeding further.

8. The client needs to ensure they have obtained all permissions, given all notices and paid all fees required under any regulation or by law of any local authority/statutory undertaker/other authority having any jurisdiction with regard to the works unless request has been made to us to carry this out on your/the client's behalf. You/the client shall indemnify us against any claim/proceedings/loss or expense resulting from you/the client failing to gain permissions/give notices/pay fees required in whole or in part. Venture Play (UK) Limited. will agree with the client, where appropriate, permissions that they will seek on behalf of the client.

9. Congestion Charges: where the site falls within the congestion charging zone, then all costs levied on our vehicles attending the job site in connection with the works will be charged in addition to the costs agreed in the contract.

10. Venture Play (UK) Limited. ask for parking permits or parking costs for vehicles attending the job site in connection with the works and these costs will be charged in addition to the contract sum, on completion of the works.

11.

A: A deposit of 50% of the agreed contract sum is requested on agreement and signing of the contract with the balance payable on fulfilment of the contract upon the very same day of completion unless otherwise stated. Invoicing and payment for any additional costs agreed will take place at an appropriate stage of the works – to be agreed between you/the client and Venture Play (UK) Limited. We will accept an email or text appropriate message where a signed contract is not possible.

B: Maintenance: for one off works over a certain amount (decided at Venture Play (UK) Limited's discretion), where we are required to purchase materials in advance, we request a deposit payment of 50% of the contract sum, with final payment on the day of completion. For larger projects payment terms/schedule are as per our landscaping department. Our hourly maintenance service is charged at £40 per person per hour plus VAT, with a minimum fee of £320.00 or 8 hours plus VAT. Separate agreements are made with our regular contracted maintenance clients and these payment terms are set out as per their individual contracts.

C: Garden design and Planting plans. Garden design costs are charged for as per the individual project and the agreed design fee is to be paid in full before commencement of work. Separate terms and conditions are provided specific to our design service.

12. Venture Play (UK) Limited. shall have lien on all goods and materials remaining on site until full payment of all monies have been made. The company shall have free access to enter the site to remove such goods and materials.

13. Venture Play (UK) Limited. hereby excludes liability to the client for any loss, cost or damage of any kind arising out of or as a consequence of its failure to perform or complete the works by reason of matters beyond Venture Play (UK) Limited. control and which it could not have reasonably foreseen at the date of the contract.

14. Any concerns or complaints after the works have been finished should be given to Venture Play (UK) Limited. within 7 days of completion of works.



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15. Venture Play (UK) Limited. cannot accept liability for any defects to the works caused by summer drought, landslip, tree root damage, water deprivation and severe weather conditions.
16. Venture Play (UK) Limited. cannot accept responsibility for damage to local statutory services i.e. gas, electrical cables, water and drainage as notice should have been given on their locations prior to work commencing.
17. Venture Play (UK) Limited. will agree appropriate material and installation guarantees for specific works at yours/the client's request. However we do not have a standard set of terms of guarantee due to the nature of our work.
18. Quotes are valid for 30 days from date of issue only.
19. Late payment of invoices for completed works, beyond our 14 day payment terms, will be subject to a 5% monthly interest charge (on all outstanding amounts). In addition a £100.00 administration charge will be added to each subsequent invoice, limited to one per month. Venture Play (UK) Limited., once written/email agreement (as per Point 2) has been received, Venture Play (UK) limited. reserve the right to enforce late payment charges in accordance with our terms and conditions.
20. Installation date may change due to adverse weather conditions or unforeseen circumstances and we cannot be held responsible for any direct or indirect loss for not completing the project within a certain time frame or by a certain date. We will inform you of any delays and will do our very best to give you an agreed alternative date.
21. The job is quoted as per information supplied. Any additional work arising on non-surveyed jobs, will be subject to an additional works quote being provided.
22. We kindly advise you to notify the company of any adverse access problems (parking, movement of goods to site). If access is a problem on arrival, then the installation could be hindered occurring extra charges if we are not informed.
23. On restricted parking areas, we ask that the customer ensures parking is as close to the installation address as possible, as access to installation vehicles is needed at all times. Parking spaces/permits will be arranged by you.
24. If you wish to change your installation date or cancel the installation altogether, then you must inform us in writing within 14 days of accepting your quote and this must also be 14 days before the installation is due to begin. A 25% fee will be charged on any agreed installation cancelled within 14 days.
25. Where a supplier fails to meet the agreed timelines or dates, a wasted day charge of £600 plus VAT will be imposed.
26. The installation warranty does not cover any issues arising from sub-base movement caused by any means.
27. Product warranty and skip collection activated upon completed payment.
28. On-going light maintenance of your product is required. A claim against product failure cannot be made without the required upkeep.



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29. In the event you decide to organise waste disposal/skip hire, please ensure this is to be available 1 day prior to our installation.

30. Where you decide not to sign a completion form or unavailable to sign a completion form, we assume you are happy with works and settlement must be made in full.

Payment Details:

Payment Terms: **14 days from date of completion**

Payable To: Venture Play UK Limited

Bank: Lloyds Bank.

Account: 01415430

Sort Code: 30-92-15

In the event of late payment, the company will charge interest on the amount outstanding at the rate of 8% above the Bank of England base rate from the due date until date of payment.