

Councillors	13
Office Users	3

Independent Survey		£288.00	
--------------------	--	---------	--

Amanet	Per User	Office	Councillors
Monthly			
IT Telephone Support & Remote Assistance per user Paid monthly	£15.00	£45.00	
O365 Licence (NCE Annual Commitment) per user Paid monthly £14.00			
Microsoft Basic Licence (NCE Annual Commitment)	£6.13		£79.69
Microsoft 365 Licence (NCE Annual Commitment)	£14.00	£42.00	
Amanet O365 Administration & Management per user Paid monthly	£4.79	£14.37	
Cloud Backup per device Paid monthly	£3.00	£9.00	
AntiVirus Protection & Monitoring per device Paid monthly	£3.11	£9.33	
		£199.39	
Annual			
PAYGo IT Support, Consultancy and Support Retainer Scheme (CSRS) 10 hours	£72.00	£720.00	
VoIP	£22.00	£66.00	
		£265.39	
One-Off			
Handsets	£100.00	£300.00	

Millenium			
Platinum Support Fixed Fee IT Remote Support Agreement Per User Remote Business Hours Helpdesk Support Guaranteed Response Time / Service Level Agreement 24/7/365 Server and PC Monitoring Backup Monitoring Server and PC Maintenance Monthly Executive Report Quarterly CIO/IT Management Meeting We will also cover your external councillors with regards to access to their OTC email.	£50.00	£150.00	
M365 Business Licenses**		£51.50	
M365 Exchange Only Licenses**			£42.90
AV & RMM*		£8.10	
		£209.60	
VoIP		£62.45	
		£272.05	

