



GRANT APPLICATION FORM

**For Applications for the Financial Year
April 1st 2024 – March 31st 2025**

Part 1: Your Details

Your Name:
Duncan Furey

Name of Organisation:
Citizens Advice Rutland

Telephone: **E-Mail:**
duncan.furey@citizensadvice Rutland.org.uk
01572 723494

Address:
56 High St, Oakham LE15 6AL

If you are applying on behalf of a community or voluntary group, please give its name and address.

Part 2: A Description of your idea

What do you want to do?

Citizens Advice Rutland are requesting support from Oakham Town Council for the work of our charity as we continue to serve the most vulnerable in our community. Citizens Advice Rutland is an independent Rutland registered charity, funded by the local authority, donations from Town and Parish Councils, and grants for projects, and we would not be able to continue our work without this combination of support

Across Rutland, the effects of rising costs continue to impact an increasing number of Rutland's residents, particularly many of our county's most vulnerable members.

Part 3: Your Community

Who would benefit from your project?

While all of us living in Rutland face the impacts of the cost-of-living crisis, there are hundreds of residents within our community who are most acutely affected. Residents who are already held back by their debts, residents reliant of benefits and residents whose financial circumstances are most negatively affected by rising food and energy prices.

In the past year, CAR has helped 4,024 clients and has addressed 13,833 issues presented by clients residing in Rutland. Of these, 7,777 have related to benefits, 1,600 have related to debt, and 1,583 have been housing-related issues. Sadly, CAR has made nearly 700 referrals to the Rutland Foodbank. The advice team has a success rate of 97% in our benefit appeals, and we have achieved financial gains and debt write-offs for clients totalling £2.45 million in the financial year 2023/24



What difference will your project make?

CAR helps the most vulnerable across Rutland and a high percentage of our clients live in Oakham.

With the continued impact of the cost of Living Crisis CAR has had its busiest year ever and we are seeing more and more new clients and increasing number in work. It is by helping our communities most vulnerable either directly by advice provision or by sign posting onto other agencies such as the Foodbank we target help and assistance to those in our community who need it the most.

Part 4: Monitoring

How will you monitor the project once it has started?

CAR operates a highly detailed monitoring and evaluation system all case work is audited externally by Citizens Advice National HQ on an annual basis.

We keep client records recoded by individual and by theme and outcomes are reported on annually the graphics above demonstrate our results from the financial year 2023/24.

We have just completed a year three in person audit and we scored highly across the board. Our satisfaction levels continue to remain high, and CAR services have recently been audited by the national body. We are in the top 2% of Citizens Advice Bureaus nationally in terms of our ease of access and the quality of the service we deliver free of charge to our clients.

Part 5: Funding

What is the total cost of your project? (Please remember to enclose two quotes if applicable)

We are requesting a contribution towards the cost of advice provision, all funds will go directly to advisors salaries. All advice provided to the residents of Rutland is completely confidential and free.

How much money are you applying for?

A donation of £5000.00 would be excellent but any contribution Oakham Town Council can make will be gratefully received.

Have you applied for funding from anywhere else? Please give details.

CAR has written to all Parish Councils and Uppingham and Oakham Town Councils

Please give an approximate breakdown, if applicable, of how you expect to spend the money:

All funds will be direct to advisors salaries. CAR offers a face to face service and phone and online consultations as well as operating a number of pop up events

that specifically target Uppingham. A donation from Uppingham Town Council will help us continue to assist those in need, particularly those struggling with debt and facing an escalating cost of living crisis. Every donation, no matter how small, makes a difference and helps us make a positive impact in the lives of the community. Support us today and help us continue to be the helping hand for those who need it most.

If your application is unsuccessful, are funds available to ensure your project goes ahead? If yes, please give details:

N/A

Signature

Date: __Tuesday, 4 June 2024_____

Note: Please remember to supply the most recent set of accounts, if applicable, of your organisation.

Please return this form to: Town Clerk
Oakham Town Council
ROL House
Long Row
Oakham
Rutland
LE15 6LN