



## Product Specification Sheet

### Product Description



#### Hosted IP Telephone Systems

Our managed hosted business phone system offers your business fixed monthly costs. At its core it allows you to make and receive calls, in addition to leave and access voicemail. It provides music-on-hold, as well as hunt groups, auto-attendants and Welcome announcements, which should meet all of your requirements.

#### Versatility

The versatility of the hosted telephone system allows you to choose the type of phone or device you would like to use. You can make and receive calls a mobile app, on either Apple or Android smart phones and tablets, or a desktop computer app on Apple or Microsoft computers, as well as your traditional desktop handset.

We offer a range of portable DECT, Desk and Conference phones to meet the needs of the modern office. The Yealink phone shown is indicative of the type of phone you can use, with Polycom models and others also available.

Key Features :	Entry	Call Pack 1*	Call Pack 2*	Premium International *
Per user per month	£12.00	£17.00	£22.00	£30.36
Minutes	PAYGO	2000	Unlimited	Unlimited
Voice Mail	✓	✓	✓	✓
Voice Mail to email	✓	✓	✓	✓
Multi-Layer Auto Attendant	✓	✓	✓	✓
Call Recording	✓	✓	✓	✓
Time of day Routing	✓	✓	✓	✓
Call barring	✓	✓	✓	✓
Welcome Announcements	✓	✓	✓	✓
Call Divert	✓	✓	✓	✓
Call Transfer to Mobile	✓	✓	✓	✓
Music on Hold	✓	✓	✓	✓
Hunt Group	✓	✓	✓	✓
Conference Call	✓	✓	✓	✓
Shared Contacts	✓	✓	✓	✓

Secure Portal Access	✓	✓	✓	✓
Access to Call History	✓	✓	✓	✓
Training - Call Intercept	✓	✓	✓	✓
WebPhone		✓	✓	✓
Mobile App		✓	✓	✓
Click to Dial			✓	✓
MS Teams Integration	x	x	x	x
CRM Integration	x	x	x	x

\*Call plans are chargeable monthly in advance on 12 month Terms

\*Inclusive call packages give free calls to UK 01, 02 & 03 number and standard UK Mobiles subject to fair usage. Call centres exempt from Inclusive Call Packages.

\* The Premium International Package includes standard calls to 3 international countries of choice

\***PAYGO**, Pay as you Go plan calls cost 2.50ppm for UK 01, 02 & 03 and 8ppm for standard UK Mobiles.

**X** Price on application.